

October 2026

Dear Customer

We asked, you answered, we responded: Upcoming changes to Forest Drainage Products Ltd – Gully Guard delivery options.

At Forest Drainage Products Ltd, we always strive to provide you with the best possible service and experience tailored to your needs.

Recently, we reached out to ask your thoughts on our delivery service, options and delivery pricing structure for our Gully Guard filtration cartridge units.

You spoke, and we listened.

Based directly on this feedback, we are excited to announce that as of 1st December 2026, we are introducing more flexible choice for the delivery of our Gully Guards utilising the pallet network.

What is changing:

- **Availability of Two Pallet Sizes.**
- **Maxi Pallet – maximum capacity of 45 number Gully Guards – for a small additional charge.**
- **Standard Pallet – maximum capacity of 30 number Gully Guards.**
- **Booked Window – 3 Hour slot between 10am – 4pm – for a small additional charge.**
- **Haulier Books In – 2-5 days from collection – No additional charge.**

Attached is a delivery rate card for the delivery of the Gully Guards on the pallet network, broken down to each post code location and the rate for the new maxi pallet option as well as the standard pallet option, effective as of 1st December 2026.

Thank you for being an active part of our business and helping us to offer you, our customer, more flexibility and better value for money on larger orders delivered directly to your instructed post code location.

If you have any questions or further thoughts on this update, please do not hesitate to reach out to our team.

Yours sincerely

Julie Boon

Managing Director – Forest Drainage Products Ltd.

Visit forestgroupuk.co.uk t: 01531 828 960 e: info@forestgroupuk.co.uk

Forest Safety Products Ltd & Forest Drainage Products Ltd are divisions of the Forest Group UK
Registered Office: Unit 2 Ramsdale Road, Lower Tuffley Lane, Gloucester, GL2 5FE